

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVE  
SAN FRANCISCO, CA 94102

MARCH 24, 2009

File No:31308

Lich Tran  
507 S Euclid St Spc 1  
Santa Ana CA 92704

Dear Lich Tran,

The California Public Utilities Commission's (CPUC) has received your request for assistance. However, CPUC jurisdiction over public utilities does not extend to all utility operations.

**The CPUC does not have jurisdiction over the following issues:**

- \* Federal, city and county imposed taxes and surcharges
- \* New construction rates
- \* Easements
- \* Municipal and mutual utilities
- \* Propane rates
- \* Sewer charges
- \* Subcontractors
- \* Bill dates and service schedules
- \* Rebates and promotions
- \* Interstate and international calls (except for slamming)
- \* Cable and satellite television
- \* Cellular rates and sites
- \* Telephone equipment
- \* Payphone service
- \* Directory advertising
- \* Internet service (including rates, service, speed)
- \* Voice Over Internet Protocol (VOIP)
- \* Landlord/tenant issues
- \* Claims for damages
- \* Liability for asserted damages
- \* Collection agencies
- \* Utility employee conduct
- \* Other: Sale of mobile home parks

The issue you raised does not fall within CPUC jurisdiction. You may wish to consult another agency, seek legal advice, and/or pursue the issue in a court of competent jurisdiction.

Sincerely,

Handwritten signature of Marco Valenti in black ink.

Marco Valenti, *consultant*  
CPUC